

# VOICE-DATA TELEPHONIC INTERFACE CONTROL SYSTEM

## Abstract of the Disclosure

5 In an audio-digital telephone interface  
system, selective operation prompts a caller with oral  
instructions to provide: digital control signals,  
digital data signals (numeric) or audio signals.  
Inbound and outbound operations are involved and inbound  
callers are qualified as by automatic number identifica-  
10 tion (ANI) signals and consumable key operation. A data  
cell is loaded in accordance with an operating program  
and the resulting data packet is flagged depending on  
the presence of audio signals. Data packets are  
returned to storage, as for subsequent addressing to  
15 call up, as to process or queue a caller. The illustra-  
tive format receives and organizes order data for goods  
or services or to isolate a subset or a sub-subset of  
callers.

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